

INFINOX

Fair Usage Policy

February 2019

1. Introduction

Infinox Capital Ltd (“Infinox”) is a global, FCA-regulated broker headquartered in London. We help traders and Introducing Brokers achieve their business goals and personal ambitions. Our business is built on integrity and trust, offering an industry leading combination of dynamic products, competitive trading parameters and premium, one-on-one service. It is Infinox’s mission to enable the personal ambitions and business goals of Forex traders and IBs, through underpinning dynamic products with competitive trading parameters and a premium customer experience.

2. Fair Usage

- 2.1. Infinox is committed to providing the best possible service to all our clients, and to preserving the integrity and quality of our trading platform. If, in our reasonable opinion, we consider it necessary, we may manage your use of, or access to our services as we see fit in the circumstances.
- 2.2. Infinox may apply limits to clients’ usage of the services we provide, for various reasons. These may include:
 - 2.2.1. If a clients’ use of Infinox services is not considered by us as appropriate or fair, if it affects (or may affect) other clients’ use of the service, or if it is significantly different from the usage that we would expect from a client.
 - 2.2.2. If we think any of these to be true, this could result in Infinox imposing limits on your access to the Infinox platform.
 - 2.2.3. If the circumstances occur under which Infinox could impose a limit on your access to the Infinox platform, we may at our sole discretion, suspend or terminate your ability to access the platform.
 - 2.2.4. Infinox will not do so without giving you prior notice (except in extreme circumstances) and will only do so if it is reasonable in all circumstances or as a last resort.
 - 2.2.5. In order to encourage a responsible attitude towards the use of Infinox system resources, and to ensure that clients are using the platform in a manner that is consistent with Infinox’ fair usage principles, Infinox will monitor the order-to-trade ratios of clients.
 - 2.2.6. Each order, cancellation, or modification message entered by a client is counted as an ‘order’ for the purposes of calculating this ratio.
 - 2.2.7. Ratios will be monitored by the Infinox Trading Team.
 - 2.2.8. Actions that will be taken as a result of excessive system usage are not taken automatically. In the event of transaction ratios being exceeded, Infinox will investigate the causes on an individual, case-by case basis and contact the clients directly before taking any action except in exceptional circumstances (such as extreme adverse market conditions).